



POSITION: Concessions Supervisor
DEPARTMENT: SAVOR/Food and Beverage Services
REPORTS TO: Food & Beverage Manager
FLSA STATUS: Hourly Non-Exempt

Summary

SAVOR... a leading provider of food and beverage services at sports, entertainment and convention facilities has an excellent and immediate opening for a Concessions Supervisor for SAVOR/ASM Global at BB&T Arena. The Concessions Supervisor reports to the Food & Beverage Manager and is responsible for assisting the Food & Beverage Manager to oversee all concession functions.

Essential Duties and Responsibilities:

Include the following. Other duties may be assigned.

- Train and supervise concessions food and beverage staff
- Assist in settling concessions event paperwork per event
- Maintains correct stock levels utilizing prior sales history
- Monitor compliance with health and fire regulations regarding food preparation and serving
- Ensures all POS systems are in proper working condition prior to the event
- Accurately reviews quality product before serving to customer
- Ensure health codes and liquor laws are followed
- Establish and maintain positive client relationships

Qualifications

- Must have attention to detail
- Must have good oral and written communication skills
- Must have ability to add, subtract, multiple and divide
- Must have strong customer service skills
- Must be able to adapt to changes in the work environment, managing competing demands, frequent changes, delays or unexpected events
- Must have strong interpersonal skills
- Must have good organizational skills
- Must have basic working knowledge of cash register and cash handling procedures
- Must be compliant with health codes
- Must be able to pass a background check to include a credit history report and meet corporate minimum requirements

Education and/or Experience

- Four year college degree or relevant work experience preferred
- Two years of customer service experience
- Must have two years of management experience in food and beverage
- Must be Excel and Microsoft proficient
- Must be able to work extended and/or irregular hours, including nights, weekends, and holidays as needed

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

PLEASE NOTE: This position is required to pass a credit & background check.

To Apply: Please visit our website www.thebbtarena.com, click **ARENA INFO** and choose **Employment Opportunities** and click on the **Application** button.

NOTE: Only applicants that apply through our online portal will be considered.

Recruiter:

Tammy Fryman
HR Manager/Executive Assistant
BB&T Arena
500 Nunn Drive
Highland Heights, KY 41099
Fax: 859-442-2659
Email: hr@thebbtarena.com

****Applicants that need reasonable accommodations to complete the application process may contact Tammy Fryman at 859/292-2886.

ASM Global is an Equal Opportunity/Affirmative Action employer, and encourages women, minorities, individuals with disabilities, and protected veterans to apply. VEVRAA Federal Contractor.